

BALTIMORE CITY EMPLOYEES' RETIREMENT SYSTEM (BCERS)

REQUEST FOR INFORMATION (RFI)

Pension Administration System

RESPONSE TO VENDOR QUESTIONS

The BCERS has issued a Request for Information (RFI) with the goal of listening and learning from the PAS vendor community. After over 13 years with our current vendor, we are eager to explore how the industry has evolved and what modern solutions are available to support our operations.

This is NOT a Request for Proposal (RFP). We are not soliciting bids at this time. Instead, we invited you to share how your firm's solutions help us enhance and streamline our processes, including:

- Adding new members
- Maintaining our membership database
- Calculating benefits
- Processing documents
- Communicating with members

We look forward to hearing how your innovations and expertise can support BCERS in delivering better service to our members.

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